

Dear Patients,

We care about you, and we care for each other. We are taking all of the steps we can to safeguard your health and ours while dealing with the COVID epidemic.

If you have a non-urgent medical concern, we are offering telemedicine visits. Your provider will be able to see you and talk with you, without endangering you. These virtual visits will be billed.

A trailer has been placed in the front of the clinic for visits with patients who have symptoms. In this way we will not expose any other patients or staff to the Corona Virus inadvertently.

If you have a new problem, we can bring you into the office for evaluation. We ask that you let us know if you feel ill or if you are recovering from a cold or flu, or have a sore throat, cough, or any other respiratory symptoms. If you do need to come into the office you will be in an uncrowded clean environment. We ask that you let us take your temperature at the door. If you have a cough or other respiratory symptoms please wait and call us from your car.

If you get sick, and need our guidance with regards to possible COVID infection, we ask that you call us and have a telemedicine visit with a provider.

We love you very much, and will be here to care for you.

Please visit our website at [www.southhilyard.com](http://www.southhilyard.com) for additional information.